

Sir:

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

ATTY DOCKET NO.: 9400-39 DATE: **September 23, 2003**

UTILITY PATENT APPLICATION TRANSMITTAL LETTER AND FEE TRANSMITTAL FORM (37 CFR § 1.53(b))

Mail Stop PATENT APPLICATION Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450



Transmitted herewith for filing under 37	CFR § 1.53(b) is:	
a patent application	• ()	
a Continuation a Divisional	a Continuation-in-Part (CIP)	Application of prior
application no.:	; filed,	the disclosure of which is
incorporated herein by reference in it	ts entirety.	
and claims the benefit of Provisional	Application No.	; filed
•		
Inventor(s) or Application Identifier: Sco	ott Morris and William Conner	
, i		
Entitled: METHODS OF RESETTING I	PASSWORDS IN NETWORK SE	ERVICE SYSTEMS

Entitled: METHODS OF RESETTING PASSWORDS IN NETWORK SERVICE SYSTEMS INCLUDING USER REDIRECTION AND RELATED SYSTEMS AND COMPUTER-PROGRAM PRODUCTS

Myers Bigel Sibley & Sajovec, P.A. P. O. Box 37428 Raleigh, North Carolina 27627 Telephone: (919) 854-1400 Facsimile: (919) 854-1401 Customer No. 20792

Engl	osed	
Enc	osea	are:

1.	Application Transmittal Letter and Fee Transmittal Form (A duplicate is enclosed for fee processing
	28 pages of Specification (including 56 claims)
3.	4 sheets of Formal Drawings (35 USC 113)
4.	Oath or Declaration
	 a. newly executed (original or copy) b. copy from prior application (37 CFR 1.63(d) (for continuation/divisional) [Note Box 6 Below] c. DELETION OF INVENTOR(S) (Signed statement deleting inventor(s) named in the prior application
5.	Application Data Sheet. See 37 CFR 1.76
6.	Incorporation By Reference (useable if box 4b is checked)

The entire disclosure of the prior application, from which a copy of the oath or declaration is supplied under Box 4b, is considered as being part of the disclosure of the accompanying application and is hereby incorporated by reference therein.

 Microfiche Computer Program (Appendix) Assignment papers (cover sheet(s) and document(s)) (2) Applicant claims small entity status. See 37 CFR § 1.27.
10. Information Disclosure Statement, PTO-1449, and 3 references cited
11. Preliminary Amendment (Please enter all claim amendments prior to calculating the filing fee.)
12. English Translation Document
13. Certified Copy of Application No. ; Filed
14. Sequence Listing/ Sequence Listing Diskette
a. Computer readable copy
b. \square paper copy
c. statement in support
15. An Associate Power of Attorney
16. Return Receipt Postcard (MPEP 503) (Should be specifically itemized)
17. Other: Request and Certification for Non-Publication of Application Pursuant to 35 U.S.C. §122(b)
and 37 C.F.R. 1.213
The fee has been calculated as shown below:

	Column 1	Column 2	Small Entity		Large Entity	
	No. Filed	No. Extra	Rate	Fee	Rate	Fee
BASIC FEE		\$375.00		\$ 750.00		
TOTAL CLAIMS	56-20 =	36	x 09 = \$		x 18 =	\$ 648.00
INDEP CLAIMS	4- 3 =	1	x 42 = \$		x 84 =	\$ 84.00
MULTIPLE Dependent Claims Presented			+ 140 = \$ + 280 = \$		= \$	
If the difference in Col. 1 is less than zero, Enter "0" in Col. 2			Total \$		Total	\$1482.00
A check in the am	ount of \$ to	cover the filing	fee is enclo	osed.	1	
A check in the am					LUS the	e Assignme

	Total \$	Total	\$1702.00
A check in the amount of \$ to cover the filing	fee is enclosed.		
A check in the amount of \$1,562.00 is enclosed to compare the second sec	over the filing fee,	PLUS the	e Assignmen
Recordation fee (\$40.00).			C
Please charge my Deposit Account No. 50-0220 in	the amount of \$	•	
The Commissioner is hereby authorized to credit over	erpayments or char	ge the foll	owing fees
associated with this communication to Deposit Acc	ount No. 50-0220:		J
a. Additional filing fees under 37 CFR 1.16 for	presentation of extr	ra claims.	
b. Additional patent application processing fees	under 37 CFR 1.17	7.	

Respectfully submitted,

Scott C. Hatfield Registration No. 38,176

CERTIFICATE OF EXPRESS MAILING

Express Mail Label No. EV 318420531 US Date of Deposit: September 23, 2003

I hereby certify that this correspondence is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR § 1.10 on the date indicated above and is addressed to: Mail Stop PATENT APPLICATION, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450

Joyce Paoli

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Scott Morris, William Conner Application No.: To Be Assigned Filed: Concurrently Herewith

For: METHODS OF RESETTING PASSWORDS IN NETWORK SERVICE SYSTEMS

INCLUDING USER REDIRECTION AND RELATED SYSTEMS AND

COMPUTER-PROGRAM PRODUCTS

September 23, 2003

Mail Stop Patent Application Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

REQUEST AND CERTIFICATION FOR NON-PUBLICATION OF APPLICATION PURSUANT TO 35 U.S.C. §122(b) AND 37 C.F.R. 1.213

Sir:

I hereby certify that the invention disclosed in the attached application has not and will not be the subject of an application filed in another country, or under a multilateral agreement, that requires publication at eighteen months after filing. I hereby request that the attached application not be published under 35 U.S.C. § 122(b).

Respectfully submitted,

Scott C. Hatfield

Registration No. 38,176

Customer Number 20792

Myers Bigel Sibley & Sajovec, P.A. P.O. Box 37428 Raleigh, NC 27627 919-854-1400

919-854-1401 (Fax)

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Joyce (Paoli`

Date of Signature: September 23, 2003